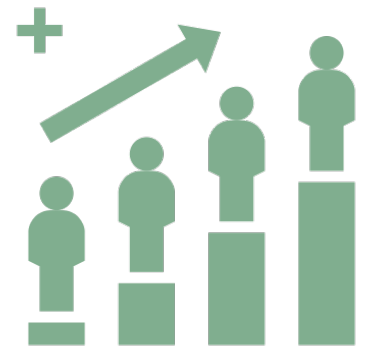# Prominence Analytics Services

Situation

A leading academic medical center was struggling to effectively corral the 'wild west' their new BI platform had created, and simultaneously needed additional bandwidth AND assistance in educating and empowering their team to be better able to deliver solutions their customers needed.

Task

Prominence was engaged to provide structure to ongoing development and deployment, assist in creating an effective intake and prioritization process, create processes for metric creation, ensure UI best practices were followed, provide knowledge transfer to key team members, assist with platform upgrades and provide coaching and support as needed.

Action

Prominence staffed a team of resources that acted in key roles for the customer. This meant the customer always had the right resource, at exactly the right time, to assist or guide them through the challenge they were facing. While on the surface this may seem like a bloated team, we only bill for time that's actually providing value. This meant if the customer didn't need someone to assist with governance, that resource would not bill time. The ability to have this level of access to such a diverse range of resources in such an economical model was transformative for the customer.

Results

Prominence was able to assist the customer successfully in each of the many areas outlined here, and several others that were deemed priority throughout the course of our engagement.

- **8 years continuous engagement** as a direct result of the value Prominence adds
- **30+ analytics solutions deployed** with Prominence's assistance
- **BI Platform development life cycle** and best practices created
- **Self-sufficient core team** capable of developing and maintaining solutions
- **On-demand bandwidth and education** for in highly specialized areas for new projects or team members

Ready to maximize your investments in your team and your technologies?

Contact us to get started today!

https://prominenceadvisors.com/contact-us/