Data Governance Services

Situation

A multi-hospital integrated delivery network was struggling to align the organization on key definitions for metrics and other information, while also trying to create a data-driven culture and deploy advanced analytics.

Task

They developed a three-year strategic roadmap that outlined generally where they saw themselves today, and roughly where they wanted to be as a target future state. However, identifying start and end points is only the beginning. Being able to successfully execute on the right tasks, at the right time, with the right people was a challenge on an entirely different level.

Action

Prominence engaged to begin by sharing best practices and recommendations based on dozens of previous governance engagements with healthcare organizations. Seeing the value in our expertise, the customer engaged us to assist their team in implementing these recommendations, which covered:

Identifying sponsors and stakeholders	Assessing the value to the enterprise
Creating intake and prioritization processes	Creating and populating a governance structure
Onboarding data stewards	Resource planning and approach
Synchronizing and aligning initiatives	Consolidating existing tools
Improving existing data & analytics processes	Conducting pilots to ensure successful scaling
Establishing a data dictionary	Aligning existing data environments

Results

The governance program successfully transformed the organization's capabilities to effectively deliver and manage information to everyone who needed it. Additionally, we assisted with the following

- **1,104 active metrics cataloged** by governance team
- **22 data stewards** onboarded and integrated into governance processes
- **31 domains** identified and brought into the governance program
- **24 months** from start to finish, completing work a year ahead of schedule
- **25% reduction** in analytics ticket backlogs

Ready to maximize your investments in your team and your technologies?

Contact us to get started today!

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