Provider
Data Integrity

Let's talk about your provider data.
Is it complete? Is it accurate? Is it consistent?

Like most health systems, the answer to at least one of these questions is no. That's because provider data likely sits across multiple data systems, each one holding different bits and pieces of information.

The Prominence Difference

The Prominence team combines knowledge of Epic's provider record (SER), user record (EMP), workflow generating data and master data management technologies to enable systematic optimization and improvement. Whether you are focused on EMR optimization, marketing and patient-focused communication, Medical Staff process improvement or Quality reporting issues, Prominence brings a team of technical experts to audit and recommend achievable solutions and quantifiable ROI.

Project Goals

- Use existing technologies and processes more efficiently
- Redesign and remove redundancies to streamline documentation and communication
- Enable new technologies to drive faster throughput from request to fulfillment
- Proactively scale using technology instead of people
- Generate measurable ROI on costs of remediating SER issues vs. current-state processes

Generating ROI

Organizations that have not mastered their provider data commonly see issues that can be broken into 4 categories: Quality & Reporting, Provider Contact Info, Provider Credentialing, Duplicate Records. Each error has an estimated cost of resolving the issue derived from the work required by help desk, schedulers, EMR analysts, IT analysts and medical support staff to resolve the issue.

Quality & Reporting
Est. Cost per instance $375

Provider Contact Info
Est. Cost per instance $450

Provider Credentialing
Est. Cost per instance $3,167

Duplicate Records
Est. Cost per instance $3,342